



Terms of Use

Effective Date: 12/11/25

1. Acceptance of Terms

By accessing or using the website at <https://cccs.org.au> (the "Website") and/or engaging with the services of Coast & Country Community Services Ltd ("we", "us", "our"), you agree to be bound by these Terms of Use ("Terms"). If you do not agree, please do not use the Website or our services.

2. Services Provided

We provide community services, including transport services, vehicle hire, meal delivery, group and individual, NDIS supports, and related community-services as described on our Website.

3. Website Use

3.1 Permitted Use

You may use the Website for lawful purposes and in a manner consistent with these Terms.

3.2 Prohibited Use

You must not:

- Use the Website in a way that violates any law or rights of others;
- Misrepresent yourself, interfere with the Website's functionality or security;
- Use the Website to transmit harmful content (viruses, spam, obscene/illegal materials).

3.3 Account & Bookings

Where applicable (for example bookings via volunteer or transport services), you must provide accurate information and keep your account details up to date.

4. Intellectual Property

All content on the Website (text, graphics, logos, images, videos) is owned or licensed by us. You may view and download extracts for your personal and non-commercial use only. Any other use (reproduction, distribution, modification, transmission) without our prior written permission is prohibited.

5. Disclaimers & Limitation of Liability

5.1 Disclaimer

The Website and services are provided “as is” and “as available” without warranties of any kind, whether express or implied (including fitness for purpose, accuracy, completeness).

5.2 Limitation of Liability

To the maximum extent permitted by law, we shall not be liable for any indirect, incidental, special or consequential losses, or loss of data, profits or goodwill arising out of your use of the Website or services. Our total liability for direct losses shall not exceed an amount equal to what you paid us for the service in question (if any).

6. Privacy & Personal Data

Use of our services may involve collection of personal data. Please refer to our separate Privacy Policy [\[link\]](#) to understand how we collect, use and handle your personal information.

7. Booking, Payment & Refunds

If you engage with our transport services, vehicle hire or related services, separate terms (including booking, payment, cancellation and refunds) may apply. Those terms are incorporated by reference into these Terms.

8. Governing Law & Dispute Resolution

These Terms are governed by the laws of New South Wales, Australia. Any dispute shall be subject to the exclusive jurisdiction of the courts of New South Wales.

9. Changes to Terms

We may revise these Terms from time to time. When we do, we will post the updated version on the Website with a new Effective Date. Your continued use of the Website or our services after the changes constitutes your acceptance of the revised Terms.

10. Contact Us

If you have any questions about these Terms, please contact us at:
Coast & Country Community Services Ltd
Phone: 1300 411 345
Email: enquiries@cccs.org.au
Address: 24 Trim Street, South Nowra, NSW, 2541