



**COAST+COUNTRY**  
community services

Summer 25 Edition



# CLIENT Newsletter

## Two-Night Coastal Trip February 2026

*Coast and Country Community Services is excited to announce our first getaway for 2026!*

*Clients from all our regions are heading to beautiful Wollongong for an unforgettable experience from 16<sup>th</sup> - 18<sup>th</sup> February 2026.*

*Enjoy mouthwatering local cuisine, a scenic day trip to Symbio Wildlife Park, and a relaxing lunch or afternoon tea at Altitude1148 Café with stunning views from Bulli Lookout. Explore the serene Nan Tien Temple, then unwind in style at our chosen accommodation.*

*Our vehicles are fully equipped ensuring a safe and comfortable journey for everyone. With friendly drivers and dedicated support assistants by your side, you can relax knowing every detail is taken care of from start to finish. Please call 1300 411 345 if you would like to be put on list. More details to follow.*

### 2026 TOUR DATES

#### Save the Dates:

April 20<sup>th</sup> - 23<sup>rd</sup> - Destination - Blue Mountains

July 20<sup>th</sup> - 23<sup>rd</sup> - Destination - Canberra

October 19<sup>th</sup> - 22<sup>nd</sup> - Destination - Bowral

*Further details will be advised in the New Year.*



## NEW AGED CARE ACT 2024

*Everyone deserves access to high-quality care and support as they age – whether you remain in your own home or move into an aged care home. The new Aged Care Act, which came into effect on 1 November 2025, makes positive, lasting changes to aged care to put your rights, wishes and needs first. The new Act features:*

- a Statement of Rights for older people*
- improved choice and control*
- fair costs through funding and pricing protections*
- better support for people to continue living at home*
- strengthened Aged Care Quality Standards and stronger powers for the Aged Care Quality and Safety Commission*
- improved complaints handling and resolution*
- improved quality of care including obligations on providers to be more transparent and accountable.*

*These changes are important for everyone in Australia. We all want to feel confident that we can access affordable, safe and suitable support as we age. For more information please visit*

*[www.myagedcare.gov.au](http://www.myagedcare.gov.au)*

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## MERRY CHRISTMAS & HAPPY NEW YEAR



*We hope you have a fantastic holiday season filled with joy and relaxation. As we reflect on the past year, we're grateful for the trust and confidence you've placed in us. We have been through significant change. Your collaboration has been invaluable, and we're excited about the opportunities that lie ahead for 2026. May your holidays be bright and your New Year be filled with happiness.*



### CCCS Christmas Closure

The team will finish up on Christmas Eve 24 December at 1pm and will be back on deck Monday 5 January 2026.

This gives them time to recharge ready for big things next year.

If you ring 1300 411 345 during this time, please leave a detailed message and we will return your call week beginning 5<sup>th</sup> January 2026